

NHS Scotland Event 2022

**Pandemic Recovery and
Reform for the Future**

Tuesday 21 – Wednesday 22 June 2022
P&J Live, Aberdeen



**Healthier
Scotland**
Scottish
Government

NHS SCOTLAND EVENT 2022

Over the past year NHS Scotland and its partners across health and social care have once again risen to the many challenges and pressures during this unprecedented time in dealing with the Coronavirus (COVID-19) pandemic.

Health and social care colleagues have been extraordinary in their response to increased demands and have often had to deliver services in innovative and sometimes unfamiliar ways. Community health and social care teams have adapted their services to support as many people as possible in their own homes, working in closer and more integrated ways.

The collaborative response of local public health teams in continuing to deal with the difficulties of this pandemic, while remobilising essential services, has been outstanding.

Of course, we know that there is a long journey ahead to recover from the effects that COVID-19 has had, not only on the effective delivery of services but on the mental health and wellbeing of both patients and staff. The effects of which will be felt for a long time, and we cannot underestimate the significant challenges that lie ahead.

The process and road to recovery must have at its heart an acknowledgment and understanding of the challenges of the last year and more. The NHS Scotland Event 2022 will focus on how we can address these challenges by focusing on our priorities and building on our successes while working collaboratively to deliver the highest quality person-centred, safe and effective integrated care for every individual in Scotland.

We have made incredible progress over the past year, in particular the effective and rapid roll out of the vaccination programme, not to mention the significant innovative advances of the delivery of care. However, the impact of addressing the COVID-19 pandemic has meant that many health and care services have had to be suspended or reduced in scope and scale and as a result, there are many people who are waiting longer for the care they need.

Addressing this backlog of care, while continuing to meet the ongoing urgent health and care needs of the country, is the central aim of the overall recovery and reform agenda.

We must also continue to face up to the fact that this pandemic has exposed and exacerbated deep-rooted health and social inequalities in Scotland. A key focus of the Event will look at how we will act to mitigate these and ensure that services are provided in a way that is proportionate to need, and how we can support those that are most vulnerable (socially and clinically) in our society.

While it is important to stress that recovery is the immediate task, the overall agenda is about ensuring that the process of recovery also delivers long term sustainability. That is why service innovation and redesign - as well as creating additional capacity - is central to this.

There is no doubt that transformational change is needed in order to deliver safe, affordable and sustainable services in a post-Covid world, especially as demand continues to rise. The Event will explore how we can work towards transforming the way care is delivered in an effective and sustainable way.

The task ahead will be challenging and will take time to be fully realised, but with the right support and collective approach across our health and social care system, we can deliver our priorities and maintain a sustainable recovery for the people of Scotland.

NHS Scotland Event 2022 – P&J Live, Aberdeen

The NHS Scotland Event is the leading health event in Scotland. It continues to be the 'premier meeting place' for those committed to providing sustainable high quality health and social care services for the people of Scotland.

Every year, the event provides the opportunity for those working in and with the NHS in Scotland to come together to consider the challenges, to share best practice and the most innovative approaches to delivering the highest quality of care, and to take away tools and techniques that will support them in their various roles

We're delighted to be back in person for the 2022 event in a brand new location at the P&J Live in Aberdeen, and look forward to seeing all of this year's posters on display in the main exhibition hall.

SUBMITTING A POSTER ABSTRACT

This year's poster exhibition will feature over 200 projects that are happening across NHS Scotland and partner organisations to support our key priorities.

WHO CAN SUBMIT A POSTER ABSTRACT?

Submissions are welcome from NHS Scotland employees, our voluntary and partner organisations, and other public or private sector organisations on any aspect of work they are undertaking in, with or on behalf of NHS Scotland.

Don't miss this opportunity to raise awareness of your project, showcase your achievements, gain recognition, share best practice and make new contacts.

POSTER CATEGORIES

1. **Quality of Care:** Person-Centred
2. **Quality of Care:** Safe
3. **Quality of Care:** Effective
4. **Quality of Care:** Infrastructure
5. **Health of the Population**
6. **Value and Sustainability**
7. **Integrated Care**
8. **Responding to and Learning from COVID-19**

Once again we want to take the opportunity to showcase the extraordinary work of NHS Scotland staff and partners in responding to the Coronavirus (COVID-19) pandemic. So we will continue to feature our special category – **Responding to and Learning from COVID-19**.

While we expect that COVID-19 will feature across the majority of the poster submissions, this category specifically aims to recognise the incredible new and innovative models of care our colleagues across health and social care have developed in order to provide much needed care to individuals under incredibly difficult circumstances. Demonstrating outstanding commitment, dedication and compassion in keeping people safe and providing care when we have needed it most.

Please ensure that your abstract is linked to **at least one** of these poster categories. More information about each poster category can be found on pages 7 to 10. If your abstract cuts across more than one poster category, please choose the category you think is most relevant and submit **only under one poster category**.

ABSTRACT ENTRY CONTENT

Abstract content should include the following:

1. Description

- A clear description of why the project was needed and what its aims were.

2. Methodology

- What is the benefit over the current practice;
- If applicable where would the intervention sit in the overall process/pathway and what additional resources/staffing are required;
- A clear and logical presentation of the method of actions taken to address those needs in a systematic way.

3. Aims/Objectives

- Clear articulation of how the project supports our key priorities in a way that is relevant, interesting and may bring new thoughts and ideas to delegates.

4. Results/Outcomes

- The project outcomes and/or conclusion accurately reflect the evidence presented and draw appropriate conclusions.

5. References

- Remember to acknowledge any other individuals, funders or specific programmes associated with your work.¹

■ Abstracts **must not exceed 400 words** excluding title, references and any diagrams.

■ You may **include up to** two images, diagrams or tables to illustrate your work further.

■ The Scottish Government and Healthcare Improvement Scotland are reviewing poster entries to the NHS Scotland Event to assess and support their potential viability for scale up and spread to help to meet current priorities and ensure the future sustainability of our health and social care services.

Poster abstracts should make explicit reference to how you are contributing to the work being recognised within the poster category.

¹ References should follow Vancouver Convention: Name, Title, Publication, Year, Chapter, Page No(s) and should be listed on a separate page.

HOW TO SUBMIT YOUR ABSTRACT

Please submit your poster abstract by following the instructions below:

1. Download a copy of the poster abstract form from the website [here](#);
2. Complete the poster abstract form and ensure that you follow the quality assurance and governance arrangements outlined below;
3. Once your poster abstract submission has been approved by the relevant governance arrangements, make any necessary amendments and changes; and
4. Submit your poster abstract via the online submission [portal](#).

QUALITY ASSURANCE ARRANGEMENTS BEFORE SUBMITTING YOUR FINAL ABSTRACT

In order to ensure your poster abstract is on message and that the content portrays your work to its full potential, please follow the appropriate quality assurance process set out below.

Once you have completed the abstract form you must have it quality assured through the arrangements set out below. Please note that you need to do this by no later than 7 February 2022.

Abstracts from NHS Scotland only

- For abstracts that are submitted **by NHS Scotland only**. It is important that you discuss the content of your poster abstract with your line manager, NHS Board Quality Improvement Lead or Clinical Governance Lead prior to submission. Please also discuss and agree the content of your poster abstract with your **designated Poster Co-ordinator**. A list of the Poster Co-ordinators can be found on page 11.

Abstracts from partner organisations co-authored by NHS Scotland personnel

- For abstracts submitted by a Partner organisation that also includes NHS Scotland staff, please ensure that as well as discussing and agreeing the content of your abstract through **your own governance arrangements**, please also discuss and agree the content with the **designated Poster Co-ordinator** for the NHS Scotland staff involved in the planning and design of your abstract. A list of the Poster Co-ordinators can be found on page 11.

Abstracts from partner organisations with no NHS Scotland input

- For each abstract submitted by one or more partner organisations with no NHS Scotland input, please ensure that you discuss and agree the content of your abstract through the **relevant governance arrangements** – i.e. for **each** partner author's employing organisation as appropriate.

All poster abstracts will be reviewed by the Poster Co-ordinator and/or by the employing governance arrangements and constructive feedback will be provided on the content – with possibly some editorial changes suggested where appropriate. Please ensure you have received their comments **by no later than 25 February** – you will then have two weeks to make any amendments to your abstract before the deadline for submitting it online.

SUBMITTING YOUR FINAL AND APPROVED ABSTRACT VIA THE NHS SCOTLAND EVENTS WEBSITE

Once your abstract has been reviewed and agreed through the appropriate governance arrangements, you will be required to complete the online abstract form for final submission. The online form is located within the poster section of the event website [here](#).

Final poster abstracts must be submitted **by no later than 5pm on Friday 11 March 2022**.

Please note there will be no extension to this deadline.

IF YOUR ABSTRACT IS SELECTED

After the closing date, all poster abstracts will go through a shortlisting process to determine which will be selected for final poster design.

The lead author named on the online submission form will be notified by email whether the abstract has been successful on **Tuesday 12 April 2022**.

If your submission is selected for display you will be required to:

1. Create and arrange printing of a traditional A0 poster for display at the event;
2. Upload a copy of your final poster to the Learning Toolbox Platform, and;
3. Add additional information to support your poster to Learning Toolbox (eg. weblinks, additional documents etc.)

The Learning Toolbox platform will allow for your poster to be available to view both before and after the Event. Please note that a QR code will be added to your poster display board to allow delegates at the Event to scan and access all the information on your poster included within the Learning Toolbox.

If you are selected to display a poster at the Event, you will receive the poster design guidelines and full instructions and support for using Learning Toolbox.

Please note that by submitting an abstract, you are giving permission for the information and your contact details to be shared with:

- Eventage – who facilitate the online poster system for the NHS Scotland Event 2022;
- Shortlisters for the poster process agreed through the NHS Scotland Event 2022 governance arrangements; and
- The Poster Lead for the NHS Scotland Event 2022 for the purposes of communicating with poster authors.

Please ensure that when submitting your Poster abstract online, you tick the permission boxes.

Your abstract will not be accepted if the tick boxes are incomplete.

The Scottish Government may wish to contact you in the future regarding the work described in your poster abstract so that further information can be obtained in an effort to share good practice. We would therefore ask that you also tick the box when submitting your final abstract online to confirm you are content that we have your permission to do so.

The NHS Scotland Events team may also feature work described in the abstracts for promotional activity. We would therefore ask that you also tick the box on the form to confirm you are content that we have your permission to do so.

POSTER DESIGN

In 2021 the NHS Scotland Event ran as a virtual event for the first time due to the challenges and restrictions faced at the time. We subsequently had to explore a new process for poster design which allowed for a virtual poster exhibition

The Learning Toolbox allowed for more flexibility, offering the option to include a wide range of supporting materials to help tell the story of your project.

We're delighted to be using the Learning Toolbox again for this year's Event. This will allow poster authors to upload their poster along with any additional supporting material.

The Scottish Government has committed to delivering a range of improvements and reforms to modernise the way we provide care and ensure it is fit for the future. A special award will be presented to the poster that is displaying work that is transforming the way care is provided in Scotland through for example, collaborative working, innovative approaches to managing unscheduled care, out-of-hours care; patient flow or delayed discharge as well as measures to tackle preventable ill health.

If you want your abstract to be considered for the Transformational Change award, please ensure you illustrate this in your abstract (and poster, if your poster is selected for display).

AT THE EVENT

Please note that the venue for the NHS Scotland Event 2022 is the P&J Live in Aberdeen. Poster authors need to be aware that posters must be displayed on both days of the Event, and at least one poster author must be in attendance to engage with delegates about their poster each day of the Event.

FACILITATED POSTER PRESENTATIONS

The Facilitated Poster Presentations will feature as part of the main Event as a programmed activity. All poster authors will receive details of the presentations ahead of the Event.

POSTER THEATRE

There will also be an opportunity for a small number of poster presentations to take place in our new Poster Theatre during the break times on both days of the Event. Further details on this opportunity will be available ahead of the Event.

POSTER JUDGING AND WINNERS

All posters will be judged in advance of the Event and a winner will be selected in each poster category. The People's Choice Poster Award will be voted for by delegates attending the Event. All poster winners will be announced at the Event during the poster awards ceremony on Day One.

2022 KEY DATES

7 February	Abstract forms to be submitted to Poster Co-ordinators/Employer Governance Lead for comment
7 – 25 February	Poster Co-ordinator (for NHS Boards) or Employer Governance Lead (for other organisations) considers abstract and suggests improvement/amendments
25 February – 11 March	Poster author amends abstract based on feedback provided
11 March	Closing date for submitting poster abstracts
15 March – 5 April	Shortlisting
12 April	Shortlisted abstracts announced
12 April – 20 May	Poster design stage
20 May	Poster submission closing date
27 May	Posters available to view on the website
21 – 22 June	Poster Exhibition at the NHS Scotland Event

POSTER CATEGORIES

QUALITY OF CARE: PERSON-CENTRED

There will be mutually beneficial partnerships between patients, their families and those delivering health and social care services which respect individual needs and values and which demonstrate compassion, continuity, clear communication and shared decision-making.

WHAT WE'RE LOOKING FOR:

Examples of health and social care services, initiatives and activities that seek to put service users at the heart of decisions about their care and that involve people and communities in shaping how they are supported and services are delivered. A person-centred approach puts people in the driving seat of their care, with support from professionals to achieve the outcomes that are important to them. It could also include a range of activity to encourage and listen to the voice of people using services, their families and carers, and use this to continuously improve services to meet the needs and values of people.

QUALITY OF CARE: SAFE

There will be no avoidable injury or harm to people from healthcare they receive, and an appropriate, clean and safe environment will be provided for the delivery of healthcare services at all times.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities that seek to build on the Scottish Patient Safety Programme priority themes which are: prevention; recognition and response to deterioration; medicines; and system enablers for safety.

This approach supports the development of cultures of continuous quality improvement so that every person working in health and social care is engaged in the work of improving their day to day practice; and supporting the work to design systems, services and processes which enable people to receive the right support and care, in the right place, at the right time whilst also reducing harm, waste, duplication, fragmentation and inappropriate variation.

QUALITY OF CARE: EFFECTIVE

The most appropriate treatments, interventions, support and services will be provided at the right time to everyone who will benefit, and wasteful or harmful variation will be eradicated.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities that seek to ensure that appropriate and effective care are provided consistently for every person, every time. This includes the use of innovative approaches to increase efficiency in service delivery and a description of how collaborative approaches can realise economies of scale, reduction of waste and variation in the system.

We are interested in projects where there is clear and agreed evidence of clinical and cost-effectiveness, and to support the spread of these practices where appropriate to ensure that unexplained and potentially wasteful or harmful variation is reduced.

QUALITY OF CARE: INFRASTRUCTURE

Progress towards the three Quality Ambitions of person-centred, safe and effective care will be optimised if we have the right supporting services and resources in place.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities which promote early interventions and better models of holistic care built around communities and localities supporting people to live longer, healthier lives – and where our clinicians and health practitioners are able to work with others across health and social care to target interventions, and grow and develop new models of health improvement for the people who will see the greatest benefit and the most important outcomes.

HEALTH OF THE POPULATION

NHS Scotland, local and national government, the wider public and voluntary sectors have a part to play in achieving a reduction in health inequalities.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities that have been developed through partnership working to tackle preventable, lifestyle related illnesses and support individuals to make healthier choices leading to improved outcomes with a focus on those in our most deprived communities. We will also consider initiatives that focus on improving the health of the NHS workforce as part of the Health Promoting Health Service.

We would also welcome examples involving service users to report and share accounts of their personal experience of a service as a whole, or in relation to a particular intervention – and how this rich intelligence is used to facilitate the ability for services to adapt and improve.

VALUE AND SUSTAINABILITY

As a publicly-funded service, NHS Scotland has a duty to ensure value for money and to provide person-centred, safe, effective and efficient services to the people of Scotland.

Evidence of the human and high financial cost of poor quality, makes improvement in both quality and financial sustainability essential across NHS Scotland.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities that seek to improve quality and efficiency through improving experience, reducing unwarranted variation, removing waste and eliminating harm.

We are particularly interested in clearly described examples where demonstrable benefits, in terms of quality and efficiency, have been achieved through collaboration with partners.

INTEGRATED CARE

In 2014, the Scottish Government legislated to integrate health and social care services to ensure those who use services get the right care and support, whatever their needs, at any point in the care journey.

WHAT WE'RE LOOKING FOR:

Examples of services, initiatives and activities demonstrating that by collaborative working across health and social care with individuals and local communities, people accessing these services will:

- be safe from harm and are able to look after and improve their own health and wellbeing and live in good health for longer;
- have positive experiences of those services and have their dignity respected;
- be able to live, as far as reasonably practicable, independently at home or in a homely setting in their community; receive services which help to maintain or improve their quality of life;

We would also welcome examples which demonstrate that people who work in the delivery of integrated health and social care services:

- feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide;
- believe that integrated activity contributes to reducing health inequalities;
- are utilising resources effectively and efficiently in the provision of integrated health and social care services.

RESPONDING TO AND LEARNING FROM COVID-19

There is no doubt that we have had to adapt to respond to the COVID-19 pandemic. Staff and services have flexed to meet the challenge of dealing with the impact of the virus, while at the same time maintaining a range of essential services. This category focuses on the work that has been done during COVID-19 to provide continuity of care and services, the innovations we've seen and the deeper integration that has been necessary. And as work to remobilise services continues where possible and appropriate, we need to continue to focus on what we've learned so far – retaining the positive developments in working together, of breaking down barriers and silos, of working innovatively, and in re-discovering our shared purpose to recover and re-design.

WHAT WE'RE LOOKING FOR:

Examples of the work being done to recover from the Coronavirus (COVID-19) pandemic; examples of how health and social care staff and services are maintaining the progress made in redesigning services; and examples of the integrated care, which is creating safe and effective health and care services as we move into a post-COVID world.

While we expect that Coronavirus (COVID-19) will feature across the majority of the poster categories this year, the Coronavirus (COVID-19) category specifically aims to recognise the innovative new ideas our staff have so magnificently produced in response to the challenge of caring for people during the pandemic, while at the same time maintaining a range of essential services and continuing to provide essential care.

POSTER CO-ORDINATORS

For any poster abstract which has been developed in partnership with NHS Scotland, please ensure that it is forwarded to the relevant Poster Co-ordinator for comment.

NHS BOARD	POSTER CO-ORDINATORS	EMAIL ADDRESSES
NHS Ayrshire & Arran	Margery Ferry	PMO@aapct.scot.nhs.uk
NHS Borders	Laura Lang	Laura.Lang@borders.scot.nhs.uk
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Healthcare Improvement Scotland	Shonagh Buchanan	Shonagh.Buchanan@nhs.scot
Scottish Ambulance Service	Susan Wynne	Susan.Wynne1@nhs.scot
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NHS Golden Jubilee	Karen Ackland	Karen.Ackland@gjnh.scot.nhs.uk

